



QUALITY POLICY

Our company deals with the construction and maintenance in the public and private green sector and related activities, with the intention of offering customers the complete realization of works, services and the supply of plants, according to the best quality standards and prices. competitive.

We are among the companies in the sector able to carry out most of the work with their own staff in order to guarantee the customer a high quality level while being able to count on external subcontractors able to respect the excellence requirements of our company.

To stay in this small group of companies we will continue to evaluate the possibilities and the convenience of increasing the range of offers of possible services, works and products.

Our company has adopted a system that guarantees customer satisfaction through constant quality of the product and services provided, the containment of production costs and company efficiency: in this way it is not only possible to consolidate market positions acquired, but also to expand successfully.

As part of continuous improvement, our company has decided to update its quality management system to the new UNI EN ISO 9001: 2015 standard, which places particular emphasis on assessing new opportunities and risks; the application of these latter aspects will be able to provide the General Management with important tools for choosing the correct strategic decisions.

With these premises, the responsibility for the improvement and verification of the company quality system is confirmed to the President with the collaboration of the Administrative Director, who has the authority to intervene in the corporate functions, has access to any company document and can take the appropriate corrective actions in case of non-compliance of the system.

Regarding the specific GIOVETTI QUALITY POLICY, in accordance with the above, the GENERAL MANAGEMENT identifies the QUALITY OF THE PRODUCTS AND SERVICES PROVIDED TO THE CUSTOMERS, the fundamental element for the development of the Company.

Consequently, the GENERAL MANAGEMENT promotes all the activities identified in the MANUAL, participating directly in the setting up, processing, application, and updating of the COMPANY QUALITY SYSTEM; in particular:

- ✿ (Q1) the products and services supplied must comply with the standard characteristics that GIOVETTI has established, with reference to the technical documentation of reference chosen between that produced by specialized bodies and indicated in the relative management procedures;
- ✿ (Q2) material wastes must be eliminated during the various production phases to obtain production cost containment and company efficiency;
- ✿ (Q3) the training of personnel, particularly those involved in the critical stages of quality, must be taken care of and controlled, so as to guarantee the perfect understanding of the GIOVETTI Quality System philosophy;
- ✿ (Q4) customer needs must be understood and respected and their satisfaction must be guaranteed through constant quality of the product and services provided;
- ✿ (Q5) consolidate the acquired market positions and expand successfully;
- ✿ (Q6) the management of non-conformities must guarantee both the quality of the product / service provided and the development of improvement actions undertaken with the aim of achieving constant optimization of company processes.

the Administrator

CAV. EMILIO GIOVETTI s.r.l.

LUCA CIONI

Il Legale Rappresentante